

# RDD ON-LINE APPOINTMENT SYSTEM – USER EXPERIENCE

IN AN EFFORT TO ALLEVIATE ANY QUESTIONS, THE FOLLOWING ILLUSTRATES THE USER EXPERIENCE WITH THE ON-LINE APPOINTMENT SYSTEM. AS ALWAYS, IF THERE IS NOT A CONVENIENT TIME FOR THE USER, THE INSPECTOR CAN BE LEFT A PHONE MESSAGE AS INSTRUCTED ON THE DOOR KNOCKER. OUR INSPECTORS RETURN CALLS WITHIN 48 HOURS.

RDS WEBSITE [www.rdsnj.com](http://www.rdsnj.com)

USER CLICKS BOOK NOW

The screenshot displays the RDS website homepage. At the top left, there are social media icons for Facebook, Twitter, and LinkedIn. The main header features the RDS logo with the tagline "Serving New Jersey Municipalities" and a "We Hire Veterans" badge. A large image of a house is shown in a gallery format. Below the header, there are three main sections: "Our Services", "Our Professionals", and "Schedule Our Visit". The "Schedule Our Visit" section includes a prominent "Book Now" button.

**RDS Realty Data Systems**  
*Serving New Jersey Municipalities*  
**We Hire Veterans**

**Our Services**  
RDS is a technology and real estate data collection firm headquartered in Tinton Falls, NJ. We are a leading authority on the NJ Assessment Demonstration Program (P.L. 2013 Chapt 15). [more](#)

**Our Professionals**  
Our professionals combine a wealth of real estate experience with an unparalleled level of client service, to provide one of the best inspection services in the industry today. [more](#)

**Schedule Our Visit**  
If you are a property owner or tenant and we have attempted to conduct an interior inspection on behalf of your municipality, please click here to schedule an appointment:  
[Book Now](#)

Welcome to our online scheduling system. If you received a notice that we attempted to conduct an interior inspection on behalf of your municipality, this page will allow you to schedule a convenient appointment.

To get started, please review the "Scheduling Instructions" below, and then use the drop down menus to schedule your appointment.

Thank you for visiting!

## Appointment Locator

Select Town

Select Inspector

Date

November 2015						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December 2015						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

## Scheduling Instructions

**Please note the following prior to making your appointment:**

**All inspection appointments are for three (3) hour windows, as follows: 9am - 12pm; 12pm - 3pm; or 3pm - 6pm.**

**If your town does not appear as a choice, inspections have been completed in your area (including our final/second visit to your home).**

**Your inspector # is printed on the door hanger left at your home. Choosing a different inspector will result in a voided appointment.**

**Available dates will appear in white following your selections.**

## USER SELECTS A TOWN

Summary of User Selections

### Appointment Locator

Select Town

Select Town
Select Town
Avon By the Sea
Freehold Twp
Tinton Falls

Date

November 2015						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
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Sun	Mon	Tue	Wed	Thu	Fri	Sat

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## USER SELECTS THE INSPECTOR NUMBER LOCATED ON HIS/HER BLUE DOOR TAG

I thank you for visiting!

### Appointment Locator

Select Town

Freehold Twp
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Select Inspector

Select Inspector						
Select Inspector						
Inspector #15 Freehold Twp						
Inspector #21 Freehold Twp						
Inspector #23 Freehold Twp						
Inspector #11 Freehold Twp						
Inspector #12 Freehold Twp						
Inspector #14 Freehold Twp						
Inspector #17 Freehold Twp						
Inspector #19 Freehold Twp						
Inspector #20 Freehold Twp						
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USER CHOOSES FROM AVAILABLE DATES (WHITE HIGHLIGHTED DATES)

### Appointment Locator

Select Town

Freehold Twp

Select Inspector

Inspector #21 Freehold Twp

Date

November 2015						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
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USER SELECTS A SPECIFIC TIME PERIOD IN THE SPECIFIED DATE

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### Appointment Locator

Select Town

Freehold Twp

Select Inspector

Inspector #21 Freehold Twp

Date

November 2015						
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### Select Appointment Time

Inspector #21 Freehold Twp

Tuesday, November 17, 2015	9:00am	Book it
Tuesday, November 17, 2015	12:00pm	Book it
Tuesday, November 17, 2015	3:00pm	Book it
Tuesday, December 8, 2015	9:00am	Book it
Tuesday, December 8, 2015	12:00pm	Book it
Tuesday, December 8, 2015	3:00pm	Book it
Tuesday, December 15, 2015	9:00am	Book it
Tuesday, December 15, 2015	12:00pm	Book it

IT IS NOTED IN SEVERAL LOCATIONS THAT THE USER MUST SELECT THE CORRECT INSPECTOR. INSPECTORS ARE ASSIGNED TO DESIGNATED AREAS, AND DO NOT SHARE MAPS. THIS IS DONE FOR SEVERAL REASONS, INCLUDING CONTINUITY IN A PARTICULAR AREA.

USER COMPLETED THE REQUIRED INFORMATION – PLEASE NOTE THE RED HIGHLIGHT STATEMENT ABOUT THE 3 HOUR WINDOW FOR THE APPOINTMENTS. THE APPOINTMENTS ARE NOT SPECIFIC TIMES.

### Appointment Locator

Select Town

Select Inspector

Date

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**Selected Appointment**

**Inspector** Inspector #21 Freehold Twp  
**Town** Freehold Twp  
**Date** Tuesday, November 17, 2015  
**Start Time** 9:00am

Please complete the following information.

Please note these are 3 hour windows not specific appointment times for the inspector to arrive.  
 NOTE: You must click FINALIZE APPOINTMENT upon completing the form.

Thank You

### New User

\* Indicates required field

\* First Name

\* Last Name

\* Address

\* City

\* Phone #

Alternate Phone #

USER MUST CLICK FINALIZE APPOINTMENT AFTER COMPLETING FORM – RESULT DISPLAYS

Thank you for visiting!

### Appointment Locator

Select Town

Select Inspector

Date

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**Selected Appointment**

**Inspector** Inspector #14 Freehold Twp  
**Town** Freehold Twp  
**Date** Thursday, November 19, 2015  
**Start Time** 3:00pm

**Your appointment has been confirmed!**  
**Please note these are time frames not specific appointment times for the inspector to arrive.**  
 We will send you a reminder e-mail prior to your appointment. You may log in at any time to see your existing appointments.

[Print Confirmation](#)

**Appointment Activity**

Please allow at least 24 hours notice for cancellations

**Future Appointments** [Show All](#) | [Print All](#)

- Thursday, November 19, 2015 at 3:00pm [Print](#) | [Cancel](#)

[Top](#)

THERE IS YET ANOTHER NOTICE THAT THE APPOINTMENT IS A 3 HOUR WINDOW BEGINNING AT SELECTED START TIME A CONFIRMATION IS EMAILED TO THE PROVIDED ADDRESS. USERS CAN USE LINK TO CANCEL APPOINTMENT.